

## **Important Information: NDIS - Complex Home Modifications**

The NDIS has strict guidelines and processes for the prescription of Complex Home Modifications that we must adhere to. CHMs under NDIS funding major bathroom modifications, wheelchair lifts, removal of walls, widened doorways etc. Generally, access ramps and stair climbers are not CHMs.

## Some important points to remember:

- Occupational therapists are not employees of the NDIS. We are unable to enquire with the NDIS about approvals unless you have given written approval to the NDIS. Generally, the NDIS contacts you, not us.
- The NDIS assesses all applications against their Reasonable and Necessary guidelines. We aim to address these guidelines in our reports.
- Timeframes for decisions by the NDIS are variable anywhere from 1 to 12 months. We have no control over these timeframes.
- We suggest you regularly contact the NDIS on **1800 800 110** about the progress of your applications, once they are submitted.

## **Goal: Prescription of Complex Home Modifications (such as a full bathroom mod)**

Comprehensive OT assessment to gather information about physical needs, the home environment, the equipment used etc

We may have a waiting list. It will take more than one session to gather all the information.

OT will develop DRAFT plans and specifications required to meet your goals, in view of your functional requirements. The DRAFT plans will be provided to you to get your feedback.

We may visit for another appointment, or discuss over the phone or via email, depending on your needs.

The OT will contact builders to book joint visits. We must meet with at least two builders. The builder will confirm that plans are feasible and advise on structural work required. The builder may suggest changes to the DRAFT plans.

Some builders charge a fee for consultations.

Appointment times will depend on the builder's availability. Many builders have waiting times of several weeks, up to months.

The OT will make changes to the DRAFT plans to adhere with the builder's advice. The FINAL plans will be sent to the builder.

We aim to complete this within 2 weeks of the builder's consultation.

The builder will supply quotes to the OT.

This may take several weeks or months.

OT will complete the necessary NDIS application forms & reports.

We aim to complete our reports within 2 weeks of receiving quotes.

OT will submit CHM request and quotes to NDIS. NDIS will determine the outcome of the request (approve or reject)

Currently, we cannot predict how long it will take NDIS to review our requests.

If your application is rejected or is taking a very long time to be considered by the NDIS we can talk through your options – please speak with your OT. Please call us on 1300 855 513.

## **FACILITATE OCCUPATIONAL THERAPY SERVICES**

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