



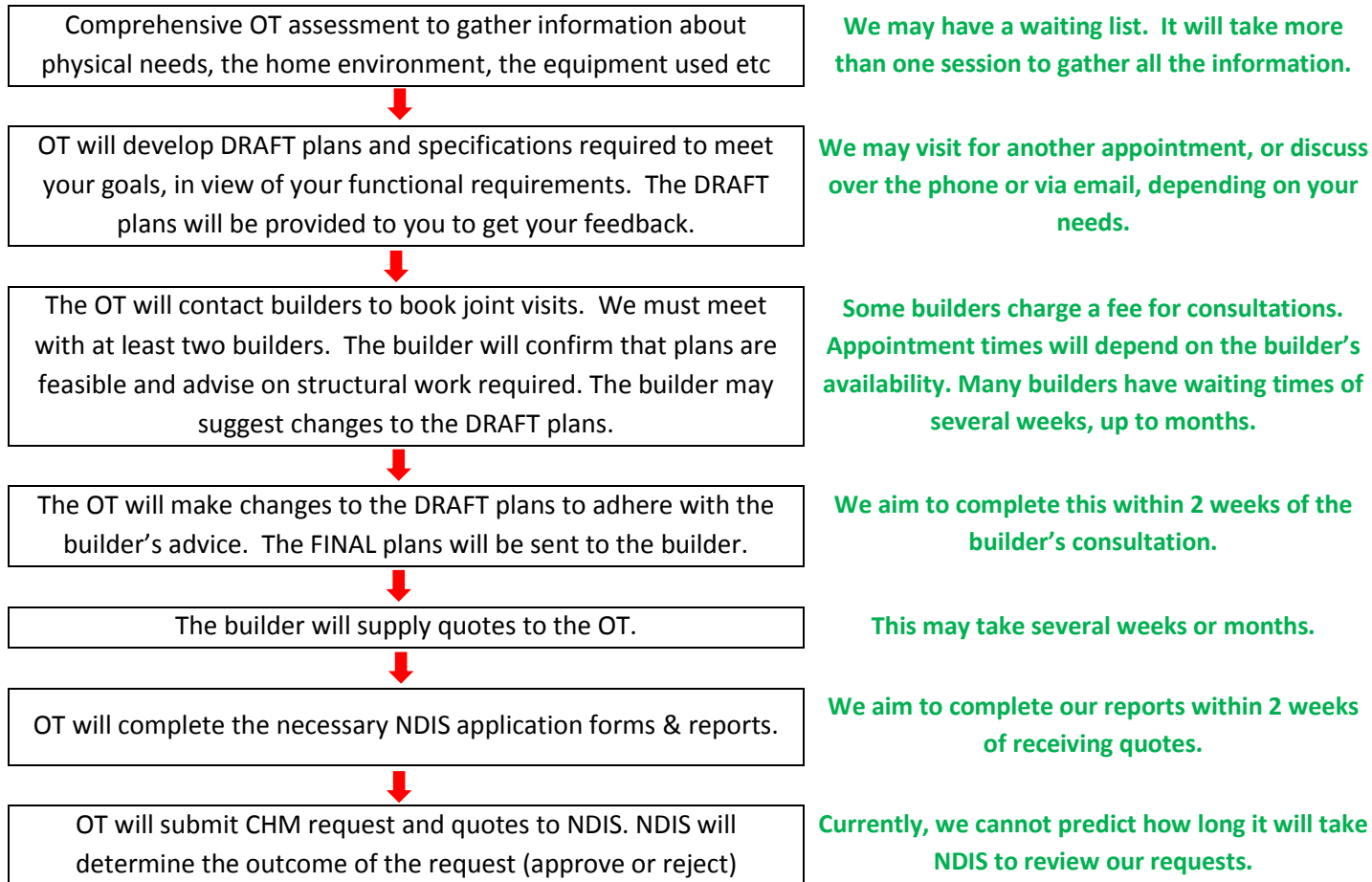
Important Information: NDIS - Complex Home Modifications

The NDIS has strict guidelines and processes for the prescription of Complex Home Modifications that we must adhere to. CHMs under NDIS funding major bathroom modifications, wheelchair lifts, removal of walls, widened doorways etc. Generally, access ramps and stair climbers are not CHMs.

Some important points to remember:

- Occupational therapists are not employees of the NDIS. We are unable to enquire with the NDIS about approvals unless you have given written approval to the NDIS. Generally, the NDIS contacts you, not us.
- The NDIS assesses all applications against their Reasonable and Necessary guidelines. We aim to address these guidelines in our reports.
- Timeframes for decisions by the NDIS are variable – anywhere from 1 to 12 months. We have no control over these timeframes.
- We suggest you regularly contact the NDIS on **1800 800 110** about the progress of your applications, once they are submitted.

Goal: Prescription of Complex Home Modifications (such as a full bathroom mod)



If your application is rejected or is taking a very long time to be considered by the NDIS we can talk through your options – please speak with your OT. Please call us on 1300 855 513.

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