

## **Important Information: NDIS - Assistive Technology Applications**

The NDIS has strict guidelines and processes for the prescription of Assistive Technology (AT) that we must adhere to. This information is intended to help you understand the NDIS processes & timeframes.

## Some important points to remember:

- Occupational therapists are not employees of the NDIS.
- Occupational therapists are not able to enquire with the NDIS about approvals unless you have given specific, written approval to the NDIS. Generally, the NDIS will contact you, not us.
- The NDIS assesses all applications against their reasonable and necessary guidelines we aim to address the guidelines in our reports.
- Timeframes for decisions by the NDIS are variable anywhere from 1 to 12 months. We have no control over these timeframes.
- You are able to contact the NDIS on **1800 800 110** to find out about the progress of your applications.

## **Goal: Prescription of Complex Equipment (such as a wheelchair)**

Comprehensive OT assessment to gather information about physical needs, goals for the equipment, the home / school / work environment etc

We may have a waiting list. It may take more than one session to gather all the information.

OT will research options and discuss with you to get your feedback.

This could be at another appointment, over the phone or via email, depending on your needs.

The OT will then contact suppliers to book appointment trials. We may need to trial multiple items. We often need to meet with more than one supplier.

Appointment times will depend on the supplier's availability. Many suppliers have a long waiting time for appointments – weeks or months.

The supplier will supply quotes.

This may take several weeks or months.

OT will complete the necessary NDIS application forms.

We aim to complete reports within 2 weeks of receiving quotes.

OT will submit AT request and quotes to NDIS. NDIS will then determine the outcome of the request (approve or decline)

We cannot predict how long it will take NDIS to review AT requests.

If your application is rejected or is taking a very long time to be considered we can talk through options – please speak with your OT. Please call us on 1300 855 513.

## **FACILITATE OCCUPATIONAL THERAPY SERVICES**

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